

COVID-19 Field Staff Guidance

Recommendations for Home Visits



Visiting clients at their homes

Identify potential exposure and symptoms

If possible, call the client before your visit. Determine if they have potentially had contact with COVID-19. Assess the following:

1. Identify potential exposure. In the last 14 days has the client:
 - a. Visited risk countries identified by the CDC*.
 - b. Had close contact with a person with confirmed COVID-19.

2. Identify symptoms. In the last 14 days has the client experienced:
 - a. Fever (100.4 F).
 - b. Coughing.
 - c. Shortness of breath.

*As of 3/11 countries identified by the CDC include China, South Korea, Japan, Italy, and Iran.

If the client reports either exposure or symptoms:

- Cancel the visit and make a plan to follow up.
- Encourage client to call their healthcare provider for further assessment.
- If client doesn't have a primary care provider, give them [information and locations to receive care](#).

It is best to call the client before your visit. If that's not possible, begin the visit by assessing the client and anyone with them. If no one at the home is ill, you may proceed with the visit. If you don't feel comfortable at a site, you may postpone and reschedule.

You play an important role to spread public health messages

Rely on tpchd.org/coronavirus for reliable, timely and accurate information so everyone can make the best decisions about the health of our community. We regularly update this page, including frequently asked questions. You can also sign up for public health blog updates at tpchd.org/notify.

Take these steps to help prevent the spread of viruses, including COVID-19:

- Wash your hands often with soap and water for at least 20 seconds each time. You can also use an alcohol-based hand sanitizer that contains at least 60-95% alcohol. Using soap and water is preferred.
- Cover your cough or sneeze with a tissue, or the inside of your elbow.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Clean and disinfect frequently touched objects and surfaces.
- Avoid close contact with people who are sick.
- Stay home when you are sick. Call your healthcare provider if you need medical care.