Water system emergency preparedness.

Free workshop for small water systems

It’s not if, but when! What’s your plan when an emergency occurs? Learn how planning can help preserve your ability to serve safe and reliable drinking water.

We will answer your questions and concerns and you will learn about:

• Types of emergencies and how they affect your system.
• Good practices to prepare for emergencies.
• Your role as water system manager.

Sign up for a workshop coming to your area. We will serve sandwiches and snacks.

Questions? Contact Michelle Harris at mharris@tpchd.org or (253)798-7683. RSVP at least a week prior to the workshop.

Avoid late charges in 2020

Pay your annual invoice online!

Pay your 2020 Group B annual operating permit invoice before March 1 to avoid late fees. We offer 3 convenient ways to pay:

1. Online with a Visa or MasterCard. Visit https://eco.tpchd.org/#/onlinepayments. You will need your account ID number and invoice number. Both are printed on the top of your invoice.

2. By mail. Send us your check with the bottom portion of the invoice.

3. In person. You can pay with cash, check or a card. Our address is: 3629 S. D St. Tacoma, WA 98418

After March 1, we will charge a 25% late fee. You will receive a second 25% late fee for any unpaid balance by April 1.

Questions about your invoice? Contact Chris Gutierrez at (253) 798-2856.
Show off your pumphouse.

Do you take pride in your well-kept pumphouse, your shiny tanks, or your neatly laid out pipes? Send us a picture of your hard work to keep your pumphouse tidy and clean. We will share it in our next newsletter! Email your pictures to ehdinkingwater@tpchd.org

Submit applications online.

Apply on Envision Connect Online (ECO).
Submit water supply reviews for real estate transactions, water system improvements, new well construction, and on-site septic applications online.

Four easy steps:
2. Create your application. Enter information directly into ECO.
3. Submit the application. Print or save the application summary for your records.
4. Make a payment.

Need help? Contact us at ehdinkingwater@tpchd.org.

Water system permit fees support clean and healthy water.

Your neighbors and community rely on you to offer clean and healthy water. As one of Pierce County’s 1,400 Group B water systems (those with 2-14 connections), you are an important partner in protecting public health. Your annual permit fees help us:

- Maintain technical, management, and emergency response assistance.
- Perform water system inspections.
- Assess drinking water supply.
- Provide regulatory oversight.
- Maintain public water system records.

We also help customers comply with state and local drinking water regulations. Together, we ensure Group B public water systems provide safe and reliable drinking water. Contact us if you would like information on:

- Technical support to small water systems.
- Educational materials and workshops for water system owners and managers.
- Water system adequacy for land use permits.
- What to do in emergency water outage situations.
- Any water system problems—water quality and quantity, operations, and management.

Questions about our program? Contact Chrissy Cooley at (253) 278-1404.

Drinking Water Staff

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