



Lake Tapps Joins Septic Care Incentive Program

TappsWise Septic Care Incentive Program

Are you interested in expanding your customer base? We invite you to join the TappsWise Septic Care Incentive Program.

The Health Department and Cascade Water Alliance are partnering to improve water quality in Lake Tapps. We will offer Pierce County homeowners who live within a ¼ mile of the Lake Tapps shoreline discounted services for inspections, riser installations and tank pumpings. This program is similar to our Key Peninsula Septic Incentive Program. We need certified septic companies to sign up for the program.

Visit www.tpchd.org/tappswise to learn more or email TappsWise@tpchd.org to sign up.

On-Site Professional Stakeholder Groups

We scheduled our professional stakeholder group meetings through 2018. Interested or want to participate? Contact George Waun at gwaun@tpchd.org for more information.

Industry Support Group	Technical Advisory Group	Industry Advisory Group
Aug. 9, 2-4 p.m.	June 14, 2-4 p.m.	June 19, 1:30-3:30 p.m.
	Sept. 13, 2-4 p.m.	Sept. 18, 1:30-3:30 p.m.
	Dec. 13, 2-4 p.m.	Dec. 18, 1:30-3:30 p.m.

WHAT'S INSIDE

- 2 Online Applications and Features
- 2 Online Application Numbers
- 3 Permit Exempt Wells
- 3 Program Statistics and Service Numbers
- 4 Staff Changes
- 4 O&M Workshop Presentations



EnvisionConnect Online Applications and Features



Have you submitted your applications through EnvisionConnect Online (ECO)?

Skip a trip to the Health Department and submit your On-Site and Water Program applications from your computer. Access applications and check their status at any time because of updates to our online services. These updates:

- Are more convenient for residents and professionals to access our services.
- Save travel time, trees and reduce traffic.
- Streamline the design submittal and resubmittal processes for professionals.

Current online applications:

- **Single Onsite Septic System Development**—For design or basic site plans for new, remodeled and repaired septic systems, as well as consultations.
- **Well and Water System**—For development of both individual and public water system wells.
- **Waiver/Variance**—For onsite septic, drinking water wells and underground storage tanks.
- **Well Decommissioning**—For both individual and public well decommissioning.

Online application features:

- **Submit Attachments**—Open the application under My Links and Submitted Applications. Submit additional documents under Details and Submit Attachments. Use this to attach information requested during review or to submit the Record Drawing/As-Built.
- **Copy Applications**—Open the application you want to copy under My Links and then Applications Submitted. Use Clone to copy an existing application and then edit the fields that are different for the next submittal. Attachments don't copy.
- **Make Payments 24 Hours a Day**—Pay your invoice under My Links and Details on ECO. Forward the account and invoice numbers to your customer to pay online.

Coming next to online applications:

- **Installation Permit Issuance**—Our goals are to:
 - Simplify and automate the installation permit/stub-out notice.
 - Invoice for installation permits so you can pay online.
 - Email the permit to the installation firm once paid.
- **Septic Tank Decommissioning**—Will provide another submittal option for this application.

Application numbers are on the rise

We have seen a steady increase in online applications in 2018. We have received more than 450 online applications with a 60% increase since the beginning of the year.

Questions? Use the feedback button on the ECO site, or contact Gary Porter at gporter@tpchd.org or (253) 798-6569.

The Latest on Permit-Exempt Wells

In January, a new state law took effect that affects anyone who applies for a building permit or subdivision with a new permit-exempt well. Here's how the law impacts Pierce County and Health Department procedures:

- Existing wells are exempt from the new law.
- Pierce County no longer requires a hydro-geologic study. However, in some cases the Health Department may require property owners to conduct a study.
- Wells located within certain water resource inventory areas (WRIA) have withdrawal amount restrictions.
 - #11 Nisqually WRIA wells are limited to 3,000 gallons per day.
 - #10 Puyallup-White, #12 Chambers-Clover and #15 Kitsap WRIs well are limited to 950 gallons per day.
 - Property titles will now include withdrawal rate restrictions.
- Property owners must pay a \$500 administrative fee when they submit a building permit application.
 - \$350 to Washington State Department of Ecology.
 - \$150 to Pierce County for reporting requirements.

The Health Department will continue to review all well applications. For more information about the law and frequently asked questions visit Pierce County's website at <https://www.co.pierce.wa.us/4918/New-Permit-Exempt-Wells-Policy-Change>.

Annual Program Statistics

The numbers are in. Check out program data and compliance violations for 2015, 2016 and 2017.

On-Site Program Statistics			
Type	2015	2016	2017
Building Site Applications	605	597	607
Remodel	404	450	435
Repair	255	291	298
Report of System Status	4,735	5,408	5,707
RME Inspection Reports	12,006	13,628	15,218
RME Pumping Reports	8,408	8,689	9,082
EMMR	1,219	1,312	1,459

Complaint by Violation Type			
Type	2015	2016	2017
Reporting	79	26	53
EMMR Notification	23	9	13
Certified Professional Firm	11	8	6
Non-Certified Firm or Employee	9	11	3
Installation	0	5	1
Proprietary Systems	6	1	2

Know Your Service Numbers

Are you curious about how your company ranks? We track data on Report of System Status, tank pumpings and Extended Maintenance and Minor Repairs performed by all certified septic professionals. Do you want to know how your company service numbers compare to others? Contact Jamie Zorich at jzorich@tpchd.org to get your company's results.

Staff Comings and Goings

With the upswing of home sales and a record number of inspections, our On-Site Program is expanding. See who's new to the Health Department and how we've adjusted some staff members' roles and responsibilities:

- Alisha Roston—Moved into Emma's previous position as Administrative Assistant III and lead.
- Emma McDaniel—Transitioned to Technical Assistant and works on data cleanup, RME management and our inhouse database.
- Greg Alton—Moved to Pierce County Planning Land Services to serve as another Health Department representative.
- Jacob Smith—Now covers the south-end area of Pierce County.
- Marissa King-Talik—Responsible for RSS compliance and follow-up with properties with change of ownership before RSS approval.
- Peggy McMurtrie—Serves as our front counter and ECO technician. She reviews new applications to determine the correct applications and fee according to the project.
- Tracy Jones—Transitioned from RME deficiencies, EMMR and decommissionings to Code Enforcement.

On-Site Sewage, Well Permitting and Code Enforcement Staff

	On-Site General Information	(253) 798-6470	EHsepticssystem@tpchd.org
Adriana Lippy	Visual Communications	(253) 798-4399	alippy@tpchd.org
Alisha Roston	Admin Lead	(253) 798- 4727	aroston@tpchd.org
Anne Harrington	RSS Processing	(253) 798-7678	aharrington@tpchd.org
Christine DelaLlana	Opertation & Maintenance	(253) 798-3812	cdelallana@tpchd.org
Emma McDaniel	Technical Assistant	(253) 798-2937	emcdaniel@tpchd.org
Erica Welborn	Code Field Specialist	(253) 798-3493	ewelborn@tpchd.org
Gary Porter	Program Manager	(253) 798-6569	gporter@tpchd.org
George Waun	OSS Supervisor	(253) 798-6485	gwaun@tpchd.org
Greg Alton	PALS Representative	(253) 798-4821	galton@tpchd.org
Jacob Smith	OSS Field Specialist	(253) 798-3792	jsmith@tpchd.org
Jamie Zorich	Education/Outreach/Marketing	(253) 405-6815	jzorich@tpchd.org
Jeremy Bush	Well Permitting Specialist Lead III	(253) 798-2885	jbush@tpchd.org
Kaitlynn Forsberg	Application Processing	(253) 798-3529	kforsberg@tpchd.org
Kristen Farley	OSS Field Specialist	(253) 798-6023	kfarley@tpchd.org
Marissa King-Talik	RSS Compliance	(253) 798-6142	mkingtalik@tpchd.org
Laurel Parshall	Asbuilt Lookup/Permits/Finals	(253) 798-2888	lparshall@tpchd.org
Leigh McIntire	OSS Supervisor	(253) 798-6144	lmcintire@tpchd.org
Maggie Morehouse	OSS Field Specialist	(253) 798-3819	mmorehouse@tpchd.org
Maureen Walker	PALS Representative	(253) 798-3740	mwalker@tpchd.org
Monica Roppo	OSS Field Specialist	(253) 798-4751	mroppo@tpchd.org
Peggy McMurtrie	Front Counter Tech	(253) 798-6142	pmcmurtrie@tpchd.org
Randall Olsen	Code Supervisor	(253) 255-7017	rolsen@tpchd.org
Renée Avelino	Cert. Professional Compliance	(253) 798-2831	ravelino@tpchd.org
Robert (Bob) Suggs	OSS Field Specialist	(253) 798-2868	rsuggs@tpchd.org
Sara Bird	Code/Professional Certification	(253) 798-7692	sbird@tpchd.org
Sharon Bell	OSS Field Specialist Lead III	(253) 798-2891	sbell@tpchd.org
Tracy Jones	Code Field Specialist	(253) 798-4435	tjones@tpchd.org

2018 O&M WORKSHOP PRESENTATION MATERIALS

Our third-annual operations and maintenance workshop drew nearly 80 participants in February. In addition to receiving CEUs, attendees increased their knowledge, asked questions, received answers and gave us great feedback. Were you unable to attend the workshop? View the [presentations](#) on our [On-Site Professionals Webpage](#). Questions? Contact Jamie Zorich at jzorich@tpchd.org.



Tacoma-Pierce County
Health Department
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