



Expanded Services for Key Peninsula Residents

New Neighbor on Key Peninsula

People on Key Peninsula can avoid a trip to the Health Department's Tacoma location and meet with staff right in their own community. The Health Department now has a satellite office on the Key Peninsula.

The Key Peninsula Community Office is a shared space where the Department offers better access to public health services. From financial incentives for septic system inspections to access to online tools such as the food worker card exam, residents can get help with a range of services.

The Department shares the space with the Key Peninsula Community Council, Safe Streets and Crossroads Treatment Center/Hope Recovery Center. The office will also serve as a meeting place for residents to share ideas.

The office is in the Key Center Corral, 9013 Key Peninsula Hwy N, in Lakebay. The phone number is (253) 432-4948. Office hours are:

- Key Peninsula Community Council—10 a.m.-2 p.m., Monday-Friday.
- Health Department—10 a.m.-2 p.m., Tuesdays and Thursdays.
- Safe Streets, Hope Recovery Center, and Crossroads Treatment Center—By appointment.

Learn more about our services at www.tpchd.org/kp or email Gabe Moaalii at gmoaalii@tpchd.org.

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Online RME Reports: Follow-Up or EMMR

Did you perform a septic system repair? Anytime you make a repair you must report them in OnlineRME. You can choose from two report types:

- A Follow-Up report.
- An Extended Maintenance and Minor Repair (EMMR) report.

Which report to use?

You'll need to decide which report to use based on the work you performed.

Use Follow-Up reports for repairs made from a previous deficient report. For example, during an initial inspection the baffle was missing. When you replace the baffle, you should complete a Follow-Up report.

Don't use Follow-Up reports for EMMR work.

Only use EMMR reports for EMMR work. This work includes tank repairs and up to 10 feet of drainfield pipe replacement with non-perforated pipe. You can find a list of all EMMR work we require you to report at www.tpchd.org/EMMRguide.

Remember to use the comment section.

For any report you submit (Follow-Up or EMMR) be sure to include what you repaired or replaced in the comment section. This helps keep better records and cuts down on confusion.

Questions? Contact Tracy Jones at tjones@tpchd.org.

Septic Tank Lid Safety

Unsecured septic tank lids can cause unnecessary accidents and injure people and pets. They can also hold up a property sale.

We have a new procedure to address unsecured lids found during property sale inspections. Health Department staff will screw the lids shut if possible. If they can't, they will put caution tape around the tank lid.

Health Department staff will also leave a sign on the door of the home about the safety concern with the septic system.

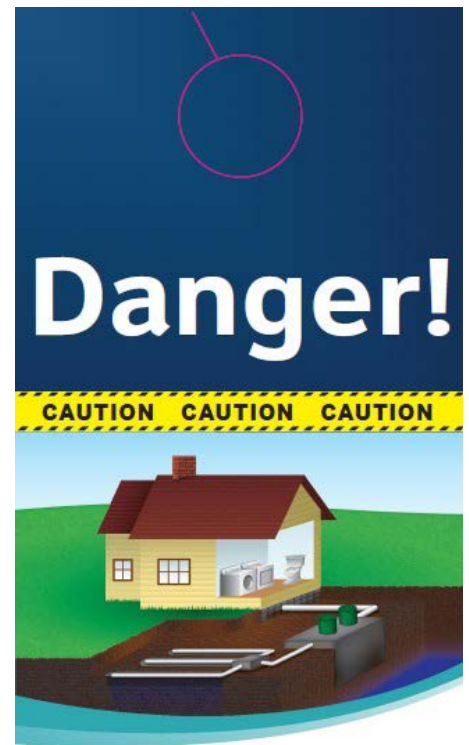


Unsecure Tank Lid Cautioned Off

Unsecured tank lids are a major deficiency. If we can't properly secure a lid, the Department will place the property sale on hold until it is fixed properly.

Let's all work together to prevent accidents and keep everyone safe.

Questions? Contact George Waun at gwaun@tpchd.org.



We spotted a problem with your septic system that could harm your family and pets.

See back for more information.

OSS Compliance Corner

Breakdown of prorated fees for septic professionals and certified firms

Did you know that the Health Department prorates certification fees for septic professionals and firms up to 50% after Sept. 16, 2017? It's true! (See Environmental Health Code, Chapter 2 below).

If you upgrade a laborer to a technician or technician to a specialist through training and continuing education, the prorated fee schedule can help you save money.

Every certified firm and individual will receive an official Health Department certificate once:

- You (or your firm) pay all fees.
- You submit continuing education units and registration documents.
- We approve all documents.

If you haven't received your certificate for the year, contact Sara Bird at sbird@tpchd.org.

Reminder: Non-certified staff can't work on Pierce County septic systems unless they are laborers or trainees working with a current certified professional and firm. Otherwise, they must meet all certification requirements.

Questions? Contact Renée Avelino at ravelino@tpchd.org.

Environmental Health Code, Chapter 2—On-Site Sewage

Section 5: Fees

C. Initial certification fees for OSS Professionals and Firms shall be prorated as follows:

1. 100% payable if application is submitted between March 15 and September 15 or
2. 50% payable if application is submitted between September 16 and March 14.

Top Compliance Complaints Received

Participants at our Industry Advisory Group asked us to provide information about the most common compliance complaints we receive. The table below shows the top five compliance categories for the past three years.

Annual compliance statistics

Year	Reporting	EMMR Notification	Certified Pro. or Firm	Non-Certified Firm/Employee	Installation	Proprietary System
2016	26	9	8	11	5	1
2015	79	23	11	9	0	6
2014	39	22	10	4	2	0

Septic System Deficiency Letter

A communication tool for your customers

We continue to improve our communications with septic system owners while working to meet your needs. We produced a deficiency information letter for septic professionals to provide to their customers. This letter notifies homeowners that you informed them of a deficiency with their septic system and they chose not to correct the problem. We will follow up with homeowners to correct deficiencies.

Visit www.tpchd.org/OSSDeficiencyLetter to download and print copies. Let us know if you have any suggested revisions or additions. Contact Gary Porter at gporter@tpchd.org for more information.

Professional stakeholder group meeting schedule

Industry Support Group	Technical Advisory Group	Industry Advisory Group
August 17, 2-4 p.m.	June 14, 2-4 p.m.	July 26, 1-3 p.m.
	September 14, 2-4 p.m.	October 25, 1-3 p.m.
	December 13, 2-4 p.m.	

On-Site Sewage, Well Permitting and Code Enforcement Staff

Name	Position	Phone	Email
	On-Site General Information	(253) 798-6470	EHsepticssystem@tpchd.org
Alisha Roston	Operation & Maintenance	(253) 798-4727	aroston@tpchd.org
Anne Harrington	RSS Processing	(253) 798-7678	aharrington@tpchd.org
Chet Morris	Code Field Specialist	(253) 798-2882	cmorris@tpchd.org
Emma McDaniel	Operation & Maintenance	(253) 798-2937	emcdaniel@tpchd.org
Erica Welborn	Code Field Specialist	(253) 798-3493	ewelborn@tpchd.org
Gary Porter	Program Manager	(253) 798-6569	gporter@tpchd.org
George Waun	OSS Lead III	(253) 798-6485	gwaun@tpchd.org
Greg Alton	OSS Field Specialist	(253) 798-4821	galton@tpchd.org
Laurel Parshall	Application Processing	(253) 798-2888	lparshall@tpchd.org
Jamie Zorich	Education/Outreach/Marketing	(253) 405-6815	jzorich@tpchd.org
Kristen Farley	OSS Field Specialist	(253) 798-6023	kfarley@tpchd.org
Laurel Parshall	Asbuilt Lookup/Permits/Finals	(253) 798-2888	lparshall@tpchd.org
Leigh McIntire	OSS Field Specialist Lead II	(253) 798-6144	lmcintire@tpchd.org
Maggie Morehouse	OSS Field Specialist	(253) 798-3819	mmorehouse@tpchd.org
Malcolm Wylie	OSS Field Specialist	(253) 798-6058	mwylie@tpchd.org
Maureen Walker	PALS Representative	(253) 798-3740	mwalker@tpchd.org
Monica Roppo	OSS Field Specialist	(253) 798-4751	mroppo@tpchd.org
Peggy McMurtrie	RSS Compliance	(253) 798-6142	pmcmurtrie@tpchd.org
Randall Olsen	Code Specialist Lead III	(253) 255-7017	rlolsen@tpchd.org
Renée Avelino	Cert. Professional Compliance	(253) 798-2831	ravelino@tpchd.org
Rich Dickerson	Well Permitting Specialist Lead II	(253) 798-2885	rdickerson@tpchd.org
Robert (Bob) Suggs	OSS Field Specialist	(253) 798-2868	rsuggs@tpchd.org
Sara Bird	Code/Professional Certification	(253) 798-7692	sbird@tpchd.org
Tracy Jones	OSS Technician	(253) 798-4435	tjones@tpchd.org

2017 O&M Workshop Presentation Materials

Our second-annual operations and maintenance workshop drew nearly 60 participants this March. In addition to receiving CEUs, attendees increased their knowledge, asked questions, got answers and gave us great feedback.

Were you unable to attend the workshop? You can view the [presentations](#) on our On-Site Professionals web page.

Do you still have questions? We collected some great questions from participants during each workshop. Stay tuned. We will publish a summary of the questions and answers in our next edition of the On-Site Insight newsletter.

For more information contact George Waun at gwaun@tpchd.org.



Tacoma-Pierce County
Health Department
 Healthy People in Healthy Communities

www.tpchd.org